

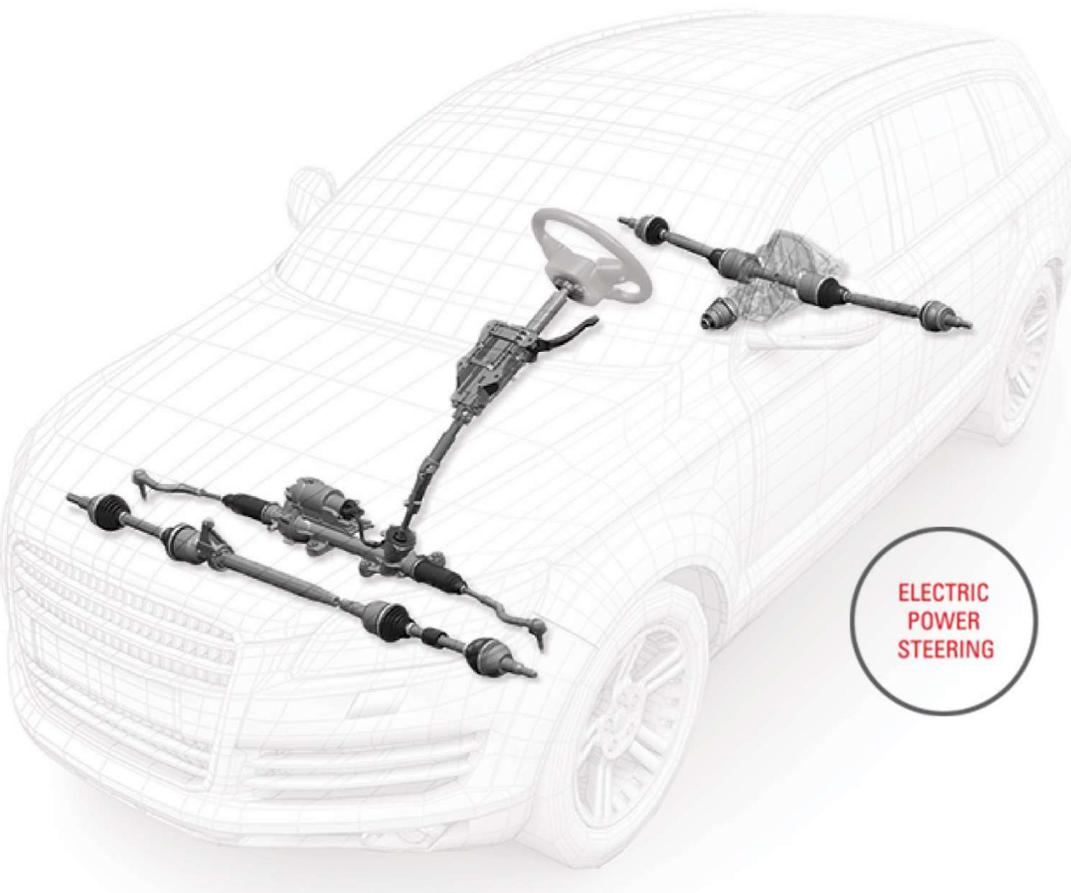


*a leader in intuitive motion control*



# Intelex MCA/NSA Application Training

2021

A white wireframe model of a car, viewed from a front-quarter perspective. Various steering and driveline components are shown in a semi-transparent grey, overlaid on the car's chassis. These include the front suspension, steering rack, drive shafts, and a steering column with a steering wheel.

ELECTRIC  
POWER  
STEERING

COLUMNS &  
INTERMEDIATE  
SHAFTS

DRIVELINE  
SYSTEMS

HYDRAULIC  
POWER  
STEERING

ASSISTED  
& AUTOMATED  
DRIVING  
ENABLERS

*Copyright 2021, Nexteer Automotive Corporation. All rights reserved.*

# Background Info

- The URL to access Intelex: <https://clients.intelex.com/login/nexteer>
- If you need access into Intelex, or if you have any questions, please contact Lisa Thompson or a system administrator at [gsm.systems@Nexteer.com](mailto:gsm.systems@Nexteer.com).

Click on “My Tasks Summary” (red application dropdown).

The screenshot displays the Nexteer Automotive dashboard. At the top, there is a navigation bar with links for HELP, COMMUNITY, MY TASKS, DASHBOARDS, REPORTS, SUPPLIER PROFILE, SOURCING, GSM PROCEDURE MATRIX, and HOME. The user is identified as MASON COON. The main header is 'My Tasks Summary' with a red dropdown arrow pointing to it. Below the header, there are tabs for Dashboard, My Tasks, My Staff's Tasks, and More. The dashboard content is divided into four sections:

- Scorecard:** A table showing 6Mo. AVG scores for various months from 2020 to 2021.
- Problem Cases (monthly) - YoY:** A bar chart comparing the number of problem cases for each month in 2020 (dark red) and 2021 (light orange).
- Last 25 open Problem Cases:** A table listing the most recent open problem cases.
- Primary Non-conformance - YoY:** A horizontal bar chart comparing Dimensional/Functional NOK for 2020 and 2021.

Scorecard date - #	6Mo. AVG
2021 - May	65
2021 - April	66
2021 - March	66
2021 - February	67
2021 - January	68
2020 - December	68
2020 - November	68
2020 - October	68
2020 - September	68
2020 - August	68
2020 - July	67
2020 - June	67

Month	2020	2021
January	95	131
February	81	153
March	94	176
April	26	125
May	22	104
June	63	35
July	74	-
August	99	-
September	135	-
October	136	-
November	132	-
December	93	-

PC#	Issue Date - #	Type	Current Stage
30274	6/11/2021	Part Quality	Initial Response
.....	.....	.....	.....

Dimensional/Functional NOK	2020	2021
Dimensional/Functional NOK	358	397

Click on "Nexteer Audits".

The screenshot displays the Nexteer Automotive dashboard. At the top, there is a navigation bar with links for HELP, COMMUNITY, MY TASKS, DASHBOARDS, REPORTS, SUPPLIER PROFILE, SOURCING, GSM PROCEDURE MATRIX, and HOME. The user's name, MASON COON, is visible in the top right corner. Below the navigation bar is a red header for "My Tasks Summary" with a search bar and a dropdown menu for "SAPQP Tasks".

On the left side, there are two main menu sections: "APPLICATIONS" and "SUPPLIER 360". The "SUPPLIER 360" menu is expanded, showing options like "Supplier Profile", "Balanced Scorecard", "Supplier Performance Portal", "Nexteer Supplier Portal", "Conflicts", "Commodities", "Supplier Conformance", "COVID-19", and "COMMERCIAL". A mouse cursor is pointing at the "Supplier Performance Portal" option.

The main content area is divided into several sections:

- Scorecard:** A table showing performance metrics. The "6Ms AVG" row has a value of 65. Other rows have values of 66, 66, 67, 68, 68, 68, 68, 68, 67, and 67.
- Problem Cases (monthly) - YoY:** A bar chart comparing the number of problem cases by month for 2020 (dark red bars) and 2021 (light orange bars). The data is as follows:

Month	2020	2021
January	96	131
February	81	153
March	94	176
April	26	125
May	22	104
June	63	35
July	74	-
August	99	-
September	135	-
October	136	-
November	132	-
December	93	-
- Last 25 open Problem Cases:** A table with columns for PC#, Issue Date, Type, and Current Stage. The first row shows PC# 20274, Issue Date 6/11/2021, Type Part Quality, and Current Stage Initial Response.
- Primary Non-conformance - YoY:** A horizontal bar chart showing the total number of primary non-conformances for 2020 (dark red bar) and 2021 (light orange bar). The 2020 total is 397 and the 2021 total is 265.

Click on “NSA Audits” Tab.

The screenshot displays the Nexteer Automotive web application interface. At the top, there is a navigation bar with links for 'HELP', 'COMMUNITY', and 'MASON COON'. Below this is a secondary navigation bar with the Nexteer logo and menu items: 'MY TASKS', 'DASHBOARDS', 'REPORTS', 'SUPPLIER PROFILE', and 'SOURCING'. A red 'Nexteer Audits' tab is active, and a sub-menu is open, showing 'Sustainability Audit', 'Sustainability Dashboard', and 'NSA Audits'. A mouse cursor is clicking on the 'NSA Audits' tab. Below the sub-menu, the breadcrumb 'Home > Sustainability Audit' is visible, along with a 'Custom Inventory' dropdown and utility icons. A toolbar contains 'List All', 'Advanced Search', 'Data Import', and 'Actions'. A table lists audit records with columns for 'Audit Record Number', 'Name', 'Audit Completion Date', 'Reviewer', 'SDE/SQE', and 'Buyer'. The table contains several rows, each with a checkbox and a blue pencil icon, followed by audit IDs such as 'SUST-00007', 'SUST-00008', 'SUST-00009', 'SUST-00010', 'SUST-00011', 'SUST-00012', and 'SUST-00013'.

Click on the blue “Record Number” to open a supplier audit.

Record Number	Location	Supplier Assessment N	Nexteer Assessment NS	Supplier Assessment MCA	Nexteer Assessment MCA Score
<a href="#">155</a>	TEST SUPPLIER - 12345678T	155	106	101	69
<a href="#">500000</a>					
<a href="#">500001</a>					
<a href="#">500002</a>					
<a href="#">500003</a>					
<a href="#">500004</a>					

Details of the selected audit are shown.  
Scroll Down.

The screenshot displays the 'Nexteer Audits' web application. The top navigation bar includes 'Sustainability Audit', 'Sustainability Dashboard', and 'NSA Audits'. The breadcrumb trail is 'Home > NSA Audits > 499999'. Action buttons for 'Begin Assessment', 'Update Quality Score', and 'Exit' are visible. The audit ID '499999' is shown, along with workflow details: 'Workflow Stage: Supplier Assessment', 'Workflow Status: Assessment in Process', and 'Person Responsible: TEST TEST'. A yellow instruction box states: 'Instructions: To begin answering Audit, please click on "Begin Assessment" above. Once complete, please click on "Assessment Complete".' Below this is the 'Audit Details' section, which is partially visible. It shows 'Record Number: 499999' and 'Location: TEST SUPPLIER - 12345678T'. A 'Scores' section is also visible, comparing 'Supplier Total Assessment Scores' (0) and 'Nexteer Total Assessment Scores' (Quality Score: 106, NSA Total Score: 106, Process Specific Total Score: 106). A large red arrow on the right side of the screenshot points downwards, labeled 'Scroll Down'.

Each element name is shown along with scores for that element.  
Click on a blue “Element Name”.

Begin Assessment    Update Quality Score    Exit

Key Element Name	Supplier Assessment Score	Nexteer Assessment Score	Red Items	Yellow Items	Green Items
Fast Response	75	75	0	2	0
Control of Non-Conforming Product					
Verification & Error Proof	62	50	1	0	0
Standardized Work					
Maintenance					
Training					
Layered Process Audit					
Risk Reduction	75				
Supply Chain Management					
Managing Change					
Contamination Control					
Manufacturing & Material Flow					



Responses can be answered by clicking to respond in the response column.

The screenshot shows a web-based audit record interface. At the top left, there are navigation links: "Proceed to Next Element" and "Back to Main Audit Record". The main content is a table with the following columns: "Element Question - Click question for guidance", "Response", "Supplier Score", "Nexteer Score", "Evidence Documents", and "Comments". The table is organized into sub-elements, each with a dropdown arrow on the left. A red rectangular box highlights the "Response" column. A black mouse cursor is pointing at a yellow "CLICK HERE TO RESPOND" link in the first row of the "Response" column. The table contains 21 rows of data, with the first two rows having scores of 3 in both the Supplier and Nexteer columns. The "Evidence Documents" column contains "CLICK TO ADD" links, and the "Comments" column contains text or "CLICK TO ADD" links. At the bottom left, it says "Viewing 1 - 21 of 21 Records". At the bottom right, it says "Items Displayed" and "Data".

Element Question - Click question for guidance	Response	Supplier Score	Nexteer Score	Evidence Documents	Comments
Sub Element: a. Daily Fast Response Meeting (4)					
Fast Response meeting attendance and participation	A Daily Fast Response meeting is conducted with cross functional attendees.	3	3	CLICK TO ADD	Testing
Fast Response meeting agenda	The Daily Fast Response meeting is led by manufacturing with a clear agenda.	3	3	CLICK TO ADD	CLICK TO ADD
Fast Response meeting issues are addressed	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Fast Response meeting issues are assigned	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Sub Element: b. Fast Response Tracking Board (4)					
Fast Response Tracking Board	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Fast Response Issues are communicated	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Standard Problem Solving Method is used	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Fast Response Items are completed in a timely manner	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Sub Element: c. Problem Communication (4)					
Quality Alerts process is in place	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Detailed standard problem solving forms exist				CLICK TO ADD	CLICK TO ADD
Communication between shifts is assured	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
A functioning Andon system is in place	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Sub Element: d. Problem Solving Process (4)					
Standard Problem Solving Process	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Standard Problem Solving Form	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Problems are completed by cross functional teams	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Systemic Root cause is identified	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Sub Element: e. Lessons Learned (4)					
Lessons Learned Database	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Lessons Learned review process	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Read Across is Institutionalized	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Lessons Learned Database	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Sub Element: f. Effectiveness - Fast Response (1)					
Targets are defined.	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD

Click on the yellow “Response” to see a drop-down menu.

Element Question - Click question for guidance	Response**	Supplier Score	Nexteer Score	Evidence Docu
Sub Element: a. Daily Fast Response Meeting (4)				
Fast Response meeting attendance and participation	The Fast Response meeting has a high level of engagement and participation.	4	3	<a href="#">CLICK TO ADD</a>
Fast Response meeting agenda	<input type="text"/>		3	<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are addressed	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are assigned	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Sub Element: b. Fast Response Tracking Board (4)				
Fast Response Tracking Board	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response Issues are communicated	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Standard Problem Solving Method is used	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response Items are completed in a timely manner	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>

Select appropriate response from the drop-down menu.

Element Question - Click question for guidance	Response**	Supplier Score	Nexteer Score	Evidence Docu
Sub Element: a. Daily Fast Response Meeting (4)				
Fast Response meeting attendance and participation	The Fast Response meeting has a high level of engagement and participation.	4	3	<a href="#">CLICK TO ADD</a>
Fast Response meeting agenda	<input type="text"/>		3	<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are addressed	<a href="#">CLICK HERE TO RESPOND</a> Not Applicable			<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are assigned	<a href="#">CLICK HERE TO RESPOND</a> No response meeting agenda			<a href="#">CLICK TO ADD</a>
	<a href="#">CLICK HERE TO RESPOND</a> The Daily Fast Response meeting is led by manufacturing.			<a href="#">CLICK TO ADD</a>
	<a href="#">CLICK HERE TO RESPOND</a> The Daily Fast Response meeting is led by manufacturing with a clear agenda.			<a href="#">CLICK TO ADD</a>
	<a href="#">CLICK HERE TO RESPOND</a> The Daily Fast Response meeting agenda is maintained, time is not wasted.			<a href="#">CLICK TO ADD</a>
Sub Element: b. Fast Response Tracking Board (4)				
Fast Response Tracking Board	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response Issues are communicated	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Standard Problem Solving Method is used	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response Items are completed in a timely manner	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>

Click anywhere on screen to update the response.

Element Question - Click question for guidance	Response**	Supplier Score	Nexteer Score	Evidence Docu
Sub Element: a. Daily Fast Response Meeting (4)				
Fast Response meeting attendance and participation	The Fast Response meeting has a high level of engagement and participation.	4	3	<a href="#">CLICK TO ADD</a>
Fast Response meeting agenda	<input type="text" value="The Daily Fast Response meetin;"/>		3	<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are addressed	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are assigned	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Sub Element: b. Fast Response Tracking Board (4)				
Fast Response Tracking Board	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response Issues are communicated	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Standard Problem Solving Method is used	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response Items are completed in a timely manner	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>



The response score for that sub element is automatically updated.

Element Question - Click question for guidance	Response**	Supplier Score	Nexteer Score	Evidence Docu
Sub Element: a. Daily Fast Response Meeting (4)				
Fast Response meeting attendance and participation	The Fast Response meeting has a high level of engagement and participation.	4	3	<a href="#">CLICK TO ADD</a>
Fast Response meeting agenda	The Daily Fast Response meeting agenda is maintained, time is not wasted.	4	3	<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are addressed	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are assigned	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Sub Element: b. Fast Response Tracking Board (4)				
Fast Response Tracking Board	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response Issues are communicated	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Standard Problem Solving Method is used	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Fast Response Items are completed in a timely manner	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>
Sub Element: c. Problem Communication (4)				
Quality Alerts process is in place	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>

The supplier initially has the first access to complete the responses as the self assessment. Responses are yellow until they are all answered. Nexteer users will not be able to update Responses in this initial stage. After the supplier submits the audit, the Nexteer employee will gain access to complete the onsite assessment responses.

Proceed to Next Element    Back to Main Audit Record

### Response

Element Question - Click question for guidance	Supplier Score	Nexteer Score	Evidence Documents	Comments
<b>Sub Element: a. Daily Fast Response Meeting (4)</b>				
Fast Response meeting attendance and participation	3	3	<a href="#">CLICK TO ADD</a>	Testing
Fast Response meeting agenda	3	3	<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are addressed	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are assigned	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: b. Fast Response Tracking Board (4)</b>				
Fast Response Tracking Board	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Fast Response Issues are communicated	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Standard Problem Solving Method is used	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Fast Response Items are completed in a timely manner	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: c. Problem Communication (4)</b>				
Quality Alerts process is in place	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Detailed standard problem solving forms exist			<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Communication between shifts is assured	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
A functioning Andon system is in place	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: d. Problem Solving Process (4)</b>				
Standard Problem Solving Process	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Standard Problem Solving Form	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Problems are completed by cross functional teams	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Systemic Root cause is identified	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: e. Lessons Learned (4)</b>				
Lessons Learned Database	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Lessons Learned review process	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Read Across is Institutionalized	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Lessons Learned Database	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: f. Effectiveness - Fast Response (1)</b>				
Targets are defined.	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>

Viewing 1 - 21 of 21 Records    Items Displayed    Defs

Once the Nexteer employee submits the audit, it will become a current audit and can be opened for editing by both the supplier and Nexteer.

Proceed to Next Element    Back to Main Audit Record

### Response

Element Question - Click question for guidance	Supplier Score	Nexteer Score	Evidence Documents	Comments
<b>Sub Element: a. Daily Fast Response Meeting (4)</b>				
Fast Response meeting attendance and participation	3	3	<a href="#">CLICK TO ADD</a>	Testing
Fast Response meeting agenda	3	3	<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are addressed	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Fast Response meeting issues are assigned	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: b. Fast Response Tracking Board (4)</b>				
Fast Response Tracking Board	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Fast Response Issues are communicated	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Standard Problem Solving Method is used	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Fast Response Items are completed in a timely manner	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: c. Problem Communication (4)</b>				
Quality Alerts process is in place	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Detailed standard problem solving forms exists			<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Communication between shifts is assured	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
A functioning Andon system is in place	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: d. Problem Solving Process (4)</b>				
Standard Problem Solving Process	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Standard Problem Solving Form	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Problems are completed by cross functional teams	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Systemic Root cause is identified	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: e. Lessons Learned (4)</b>				
Lessons Learned Database	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Lessons Learned review process	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Read Across is Institutionalized	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Lessons Learned Database	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
<b>Sub Element: f. Effectiveness - Fast Response (1)</b>				
Targets are defined.	<a href="#">CLICK HERE TO RESPOND</a>		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>

Viewing 1 - 21 of 21 Records Items Displayed    Data ▾

Evidence documents can be added by clicking the green area under “Evidence Documents” and uploading a file. Only one file may be attached. Please zip multiple files together into one document

The screenshot shows a web application interface for an audit record. At the top, there are navigation links: "Proceed to Next Element" and "Back to Main Audit Record". The main content is a table with the following columns: "Element Question - Click question for guidance", "Response\*\*", "Supplier Score", "Nexteer Score", "Evidence Documents", and "Comments". The table lists various sub-elements and their corresponding questions and responses. The "Evidence Documents" column contains green buttons labeled "CLICK TO ADD". A red rectangular box highlights this column. A mouse cursor is clicking on one of these buttons, which has triggered an "Upload file..." dialog box to appear. The dialog box has a text input field and a blue "x" icon. At the bottom of the table, it says "Viewing 1 - 21 of 21 Records" and "Items Displayed | Defs".

Element Question - Click question for guidance	Response**	Supplier Score	Nexteer Score	Evidence Documents	Comments
Sub Element: a. Daily Fast Response Meeting (4)					
Fast Response meeting attendance and participation	A Daily Fast Response meeting is conducted with cross-functional attendees.	3	3	CLICK TO ADD	Testing
Fast Response meeting agenda	The Daily Fast Response meeting is led by manufacturing with a clear agenda.	3	3	CLICK TO ADD	
Fast Response meeting issues are addressed	CLICK HERE TO RESPOND			CLICK TO ADD	
Fast Response meeting issues are assigned	CLICK HERE TO RESPOND			CLICK TO ADD	
Sub Element: b. Fast Response Tracking Board (4)					
Fast Response Tracking Board	CLICK HERE TO RESPOND			CLICK TO ADD	
Fast Response Issues are communicated	CLICK HERE TO RESPOND			CLICK TO ADD	
Standard Problem Solving Method is used	CLICK HERE TO RESPOND			CLICK TO ADD	
Fast Response Items are completed in a timely manner	CLICK HERE TO RESPOND			CLICK TO ADD	
Sub Element: c. Problem Communication (4)					
Quality Alerts process is in place	CLICK HERE TO RESPOND			CLICK TO ADD	
Detailed standard problem solving forms exists				CLICK TO ADD	
Communication between shifts is assured	CLICK HERE TO RESPOND			CLICK TO ADD	
A functioning Andon system is in place	CLICK HERE TO RESPOND			CLICK TO ADD	
Sub Element: d. Problem Solving Process (4)					
Standard Problem Solving Process	CLICK HERE TO RESPOND			CLICK TO ADD	
Standard Problem Solving Form	CLICK HERE TO RESPOND			CLICK TO ADD	
Problems are completed by cross functional teams	CLICK HERE TO RESPOND			CLICK TO ADD	
Systemic Root cause is identified	CLICK HERE TO RESPOND			CLICK TO ADD	
Sub Element: e. Lessons Learned (4)					
Lessons Learned Database	CLICK HERE TO RESPOND			CLICK TO ADD	
Lessons Learned review process	CLICK HERE TO RESPOND			CLICK TO ADD	
Read Across is Institutionalized	CLICK HERE TO RESPOND			CLICK TO ADD	
Lessons Learned Database	CLICK HERE TO RESPOND			CLICK TO ADD	
Sub Element: f. Effectiveness - Fast Response (1)					
Targets are defined.	CLICK HERE TO RESPOND			CLICK TO ADD	

Comments can be added by clicking the green area under “Comments”.

The screenshot shows a table with columns: Element Question - Click question for guidance, Response\*\*, Supplier Score, Nexteer Score, Evidence Documents, and Comments. The table lists various sub-elements and their corresponding questions, scores, and actions. A red box highlights the 'Comments' column, and a red arrow points upwards with the text 'Scroll Up'. A mouse cursor is shown clicking on a green 'CLICK TO ADD' button in the 'Comments' column, which opens a text input field. Another mouse cursor is shown clicking on a green 'CLICK TO ADD' button in the 'Evidence Documents' column, which opens a file selection dialog.

Element Question - Click question for guidance	Response**	Supplier Score	Nexteer Score	Evidence Documents	Comments
Sub Element: a. Daily Fast Response Meeting (4)					
Fast Response meeting attendance and participation	A Daily Fast Response meeting is conducted with cross-functional attendees.	3	3	CLICK TO ADD	Testing CLICK TO ADD
Fast Response meeting agenda	The Daily Fast Response meeting is led by manufacturing with a clear agenda.	3	3	CLICK TO ADD	CLICK TO ADD
Fast Response meeting issues are addressed	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Fast Response meeting issues are assigned	CLICK HERE TO RESPOND				
Sub Element: b. Fast Response Tracking Board (4)					
Fast Response Tracking Board	CLICK HERE TO RESPOND				ADD
Fast Response Issues are communicated	CLICK HERE TO RESPOND				ADD
Standard Problem Solving Method is used	CLICK HERE TO RESPOND				ADD
Fast Response Items are completed in a timely manner	CLICK HERE TO RESPOND				ADD
Sub Element: c. Problem Communication (4)					
Quality Alerts process is in place	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Detailed standard problem solving forms exists				CLICK TO ADD	CLICK TO ADD
Communication between shifts is assured	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
A functioning Andon system is in place	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Sub Element: d. Problem Solving Process (4)					
Standard Problem Solving Process	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Standard Problem Solving Form	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Problems are completed by cross functional teams	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Systemic Root cause is identified	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Sub Element: e. Lessons Learned (4)					
Lessons Learned Database	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Lessons Learned review process	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Read Across is Institutionalized	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Lessons Learned Database	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD
Sub Element: f. Effectiveness - Fast Response (1)					
Targets are defined.	CLICK HERE TO RESPOND			CLICK TO ADD	CLICK TO ADD

When finished with an element please click “Update Score” button to update the entire audit score.

Proceed to Next Element    Back to Main Audit Record

Element!

Location	TEST SUPPLIER - 12345678T		
Supplier Assessment Score	75	Nexteer Assessment Score	75

*To see an updated Total Score on this page based on the responses provided below, please click the Update Score button below or refresh the browser page.*

**Update Score**

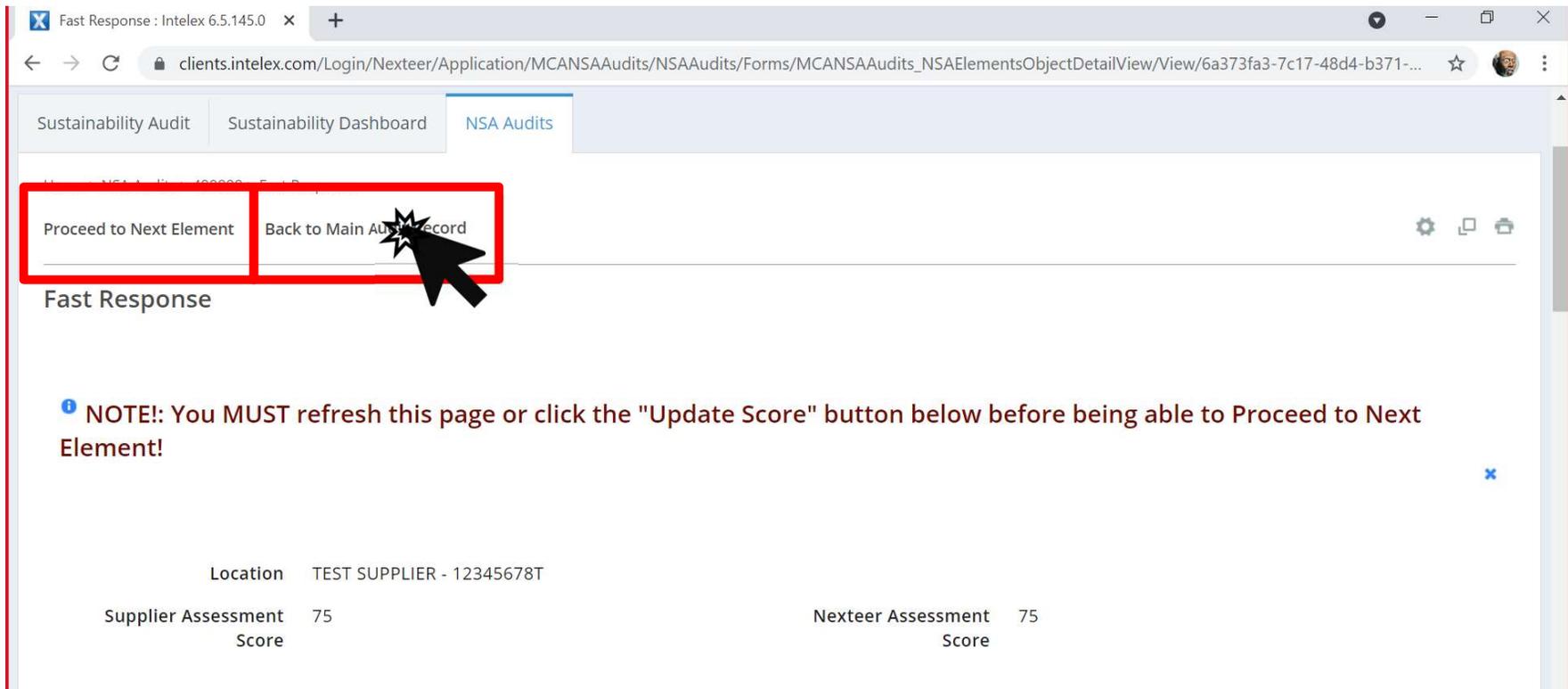
All Elements

List All

Element Question - Click question for guidance	Response**	Supplier Score	Nexteer Score	Evidence Docu
Sub Element: a. Daily Fast Response Meeting (4)				

Scroll Up

Click on “Proceed to Next Element” after updating score to move to the next Audit Element or click “Back to Main Audit Record” to go to the Main Audit Record.



Scroll down to Process Specific Audits.

HELP COMMUNITY LARRY FISHER

**nexteer** MY TASKS DASHBOARDS REPORTS SUPPLIER PROFILE SOURCING GSM PROCEDURE MATRIX HOME

Nexteer Audits NEXTEER

Sustainability Audit Sustainability Dashboard NSA Audits

Home > NSA Audits > 499999

Begin Assessment Update Quality Score Exit

499999 Workflow Stage: Supplier Assessment Workflow Status: Assessment in Process Person Responsible: TEST TEST

Instructions: To begin answering Audit, please click on "Begin Assessment" above. Once complete, please click on "Assessment Complete".

Audit Details

Record Number 499999 Audit Revision 10

Location TEST SUPPLIER - 12345678T

Scores

Supplier Total Assessment Scores: 0 Nexteer Total Assessment Scores: 0

Quality Score Quality Score

Restart in Progress

Scroll Down

Process Specific Audits can be edited if they are required.  
Click on “yes” or “no” under “Element Required” to select it.

Begin Assessment    Update Quality Score    Exit

### Process Specific Audits

List All

Process Specific Name	Element Required	Supplier Assessment Score	Nexteer Assessment Score	Red Items	Yellow Items	Green Items
CQI-9 Heat Treat Audit	<input type="checkbox"/>	75				
CQI-11 Plating Audit	No					
CQI-12 Coating Audit	No					
CQI-15 Welding Audit	No					
CQI-17 Soldering Audit	No					
Aluminum Casting Audit	No					
Assembly Audit	No					
Blow Molding Audit	No					
Ductile Iron Casting Audit	No					
Electrical Product Audit	No					
ESD Protection Audit	No					
Extrusion Audit - Steel Extrusions	No					

Restart in Progress  
10:56:25

Check the box if it is required.  
Click anywhere to update screen.

Begin Assessment   Update Quality Score   Exit

### Process Specific Audits

List All

Process Specific Name	Element Required	Supplier Assessment Score	Nexteer Assessment Score	Red Items	Yellow Items	Green Items
CQI-9 Heat Treat Audit	<input checked="" type="checkbox"/>	75	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
CQI-11 Plating Audit	No					
CQI-12 Coating Audit	No					
CQI-15 Welding Audit	No					
CQI-17 Soldering Audit	No					
Aluminum Casting Audit	No					
Assembly Audit	No					
Blow Molding Audit	No					
Ductile Iron Casting Audit	No					
Electrical Product Audit	No					

Restart in Progress  
11:03:33

Select the process specific name in blue to edit the responses.

Begin Assessment    Update Quality Score    Exit

Process Specific Audits

List All

Process Specific Name	Element Required	Supplier Assessment Score	Nexteer Assessment Score	Red Items	Yellow Items	Green Items
<a href="#">CQI-9 Heat Treat</a>	Yes	75				
<a href="#">CQI-11 Plating Audit</a>	No					
<a href="#">CQI-12 Coating Audit</a>	No					
<a href="#">CQI-15 Welding Audit</a>	No					
<a href="#">CQI-17 Soldering Audit</a>	No					
<a href="#">Aluminum Casting Audit</a>	No					
<a href="#">Assembly Audit</a>	No					
<a href="#">Blow Molding Audit</a>	No					
<a href="#">Ductile Iron Casting Audit</a>	No					
<a href="#">Electrical Product Audit</a>	No					
<a href="#">ESD Protection Audit</a>	No					

Restart in Progress

# The Process Specific Audit questions are edited just like the NSA elements

Back to Main Audit Record

Audit Questions

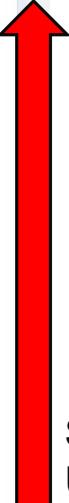
List All

Element Question	Response**	Supplier Score	Nexteer Score	Evidence Documents	Comments
CQI-9 Heat Treat Audit (8)					
A qualified person has completed the CQI-9 self-assessment?	CQI-9 audit is completed by an experienced process expert	3		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Is there evidence that the supplier completes an annual CQI-9 self-assessment?	Evidence of process monitoring is available	3		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Has the supplier completed a Corrective Action Plan (CAP) for all "Not Satisfactory" findings?	A the CAP was taken with include responsible persons, due dates, or updates.	3		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Does the CAP identify the responsible person and the date for completion?	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Is there evidence that the CAP is a living document?	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Have all "Needs Immediate Action" findings been corrected?	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
The supplier must complete the Job Audit section of CQI-9 before Job Audit Section can be completed.	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Risk related to cooling fluid concentration is included in PFMEA	<a href="#">CLICK HERE TO RESPOND</a>			<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>

Viewing 1 - 8 of 8 Records

Items Displayed

Restart in Progress



Update score and return to main audit record.

Sustainability Audit | Sustainability Dashboard | **NSA Audits**

Home > NSA Audits > 499999 > Process Specific Audits

[Back to Main Audit Record](#)

### Process Specific Audits

Location: TEST SUPPLIER - 12345678T

Supplier Assessment Score: 62 | Nexteer Assessment Score:

*To see an updated Total Score on this page based on the responses provided below, please click the Update Score button below or refresh the browser page.*

**Update Score**

**Audit Questions**

List All

Element Question	Response**	Supplier Score	Nexteer Score	Evidence Documents	Comments
<b>CQI-9 Heat Treat Audit (8)</b>					
A qualified person has completed the CQI-9 self-assessment?	CQI-9 audit is completed by an experienced process expert	3		<a href="#">CLICK TO ADD</a>	<a href="#">CLICK TO ADD</a>
Is there evidence that the supplier completes an annual CQI-9 self-					

[Restart in Progress](#)

Suppliers click on “Assessment Complete” after completing the NSA Elements and any required Process Specific Audits to submit a self assessment and send the audit to Nexteer.

Nexteer clicks on “Assessment Complete” after completing the NSA Elements and any required Process Specific Audits to submit an onsite audit and open the current audit for editing by both parties.

Workflow Stage: Supplier Assessment | Workflow Status: Assessment in Progress | Person Responsible: MASON COON

Instructions: To begin answering Audit, please click on "Begin Assessment" above. Once complete, please click on "Assessment Complete".

**Audit Details**

Record Number: 499999 | Location: TEST SUPPLIER - 12345678T | Audit Revision: 10

**Scores**

Supplier Total Assessment Scores:		Nexteer Total Assessment Scores:	
Quality Score		Quality Score	
NSA Total Score	52	NSA Total Score	106
Process Specific Total Score	29	Process Specific Total Score	
MCA Score	34	MCA Score	69

**NSA Elements**

Key Element Name	Supplier Assessment Score	Nexteer Assessment Score	Red Items	Yellow Items	Green Items
Fast Response	69	75	0	2	0
Control of Non-Conforming Product	25				

Action plans are automatically created for a response score less than or equal to 2 upon submission of Self Assessment or Nexteer Onsite Assessment. Click on the blue item to edit the action plan.

The screenshot shows a software interface with the following sections:

- Top Navigation:** Begin Assessment, Update Quality Score, Exit
- Audit Table:** A table with two columns: Audit Name and Status. All audits are marked 'No'.

Audit Name	Status
Threading Audit	No
Tapping Audit	No
Tie-Rods Audit	No
Torque Control Audit	No
Wafer Fabrication Audit	No
- Action Plans Section:** Action Plans (add from affected Element)
- Action Plan Table:** A table with columns: Action Plan Item, Non-conformities - Remark Description, Counter Measures, Action Plan Owner, Date Created, Target Closure Date, Actual Closure Date, Remarks / Comments, Action Plan Closed. A mouse cursor points to the 'Problem Communication' link in the first row.

Action Plan Item	Non-conformities - Remark Description	Counter Measures	Action Plan Owner	Date Created	Target Closure Date	Actual Closure Date	Remarks / Comments	Action Plan Closed
<a href="#">Problem Communication</a>	test	test	kippe	6/7/2021 3:20:59 PM	Friday, June 11, 2021			No
- Private Document Attachment Section:** Private Document Attachment
- Attachment Table:** A table with columns: Attachment Name, URL.

Click “Save and Exit” once you have finished editing the action plan, including Owner (Action Leader), Counter Measures and Target Closure Date.

The screenshot displays the 'Nexteer Audits' interface. At the top, there is a navigation bar with 'HELP' and 'COMMUNITY' on the left, and 'LARRY FISHER' on the right. Below this is a main menu with 'nexteer AUTOMOTIVE' logo and several navigation items: 'MY TASKS', 'DASHBOARDS', 'REPORTS', 'SUPPLIER PROFILE', 'SOURCING', 'GSM PROCEDURE MATRIX', and 'HOME'. A secondary navigation bar shows 'Nexteer Audits' with a dropdown arrow and a 'NEXTEER' logo on the right. The main content area has tabs for 'Sustainability Audit', 'Sustainability Dashboard', and 'NSA Audits'. The breadcrumb trail reads 'Home > NSA Audits > 499999 > c. Problem Communication'. Below the breadcrumb, there are buttons for 'Save', 'Save & Add Entry', and 'Cancel'. A mouse cursor is clicking on the 'Save & Add Entry' button. The form title is 'c. Problem Communication'. Underneath, there is a section for 'Action Plan Details'. The form fields include: 'Key Element Name' (Fast Response), 'Element Item' (Quality Alerts process is in place), 'Non-conformities - Remark description' (trest), 'Counter Measures' (test), 'Action Leader' (kippe), and 'Target Closure Date' (6/11/2021). There is also a 'Remarks / Comments' field at the bottom.

A check box is available to close or cancel an action plan. Once the box is checked the closure date will be automatically updated.

The screenshot displays a software interface with a table of action plans. The table has the following columns: Action Plan Item, Non-conformities - Remark Description, Counter Measures, Action Plan Owner, Date Created, Target Closure Date, Actual Closure Date, Remarks / Comments, and Action Plan Closed. A red box highlights the 'Actual Closure Date' column, and another red box highlights a star icon in the 'Action Plan Closed' column. A red arrow on the right points upwards with the text 'Scroll Up'.

Action Plan Item	Non-conformities - Remark Description	Counter Measures	Action Plan Owner	Date Created	Target Closure Date	Actual Closure Date	Remarks / Comments	Action Plan Closed
<input type="checkbox"/> c. Problem Communication	test	test	kippe	6/7/2021 3:20:59 PM	Friday, June 11, 2021			<input checked="" type="checkbox"/>

The MCA total score is calculated using the NSA Audit Score, Process Specific Audit Score, and Quality Score.

\*\*If a supplier location does not have a Quality Score, the MCA score will be calculated with a Quality Score value of zero. It is recommended that a Quality Score be manually added to the Supplier's Audit record in order to display a proper MCA Score.

^ Scores

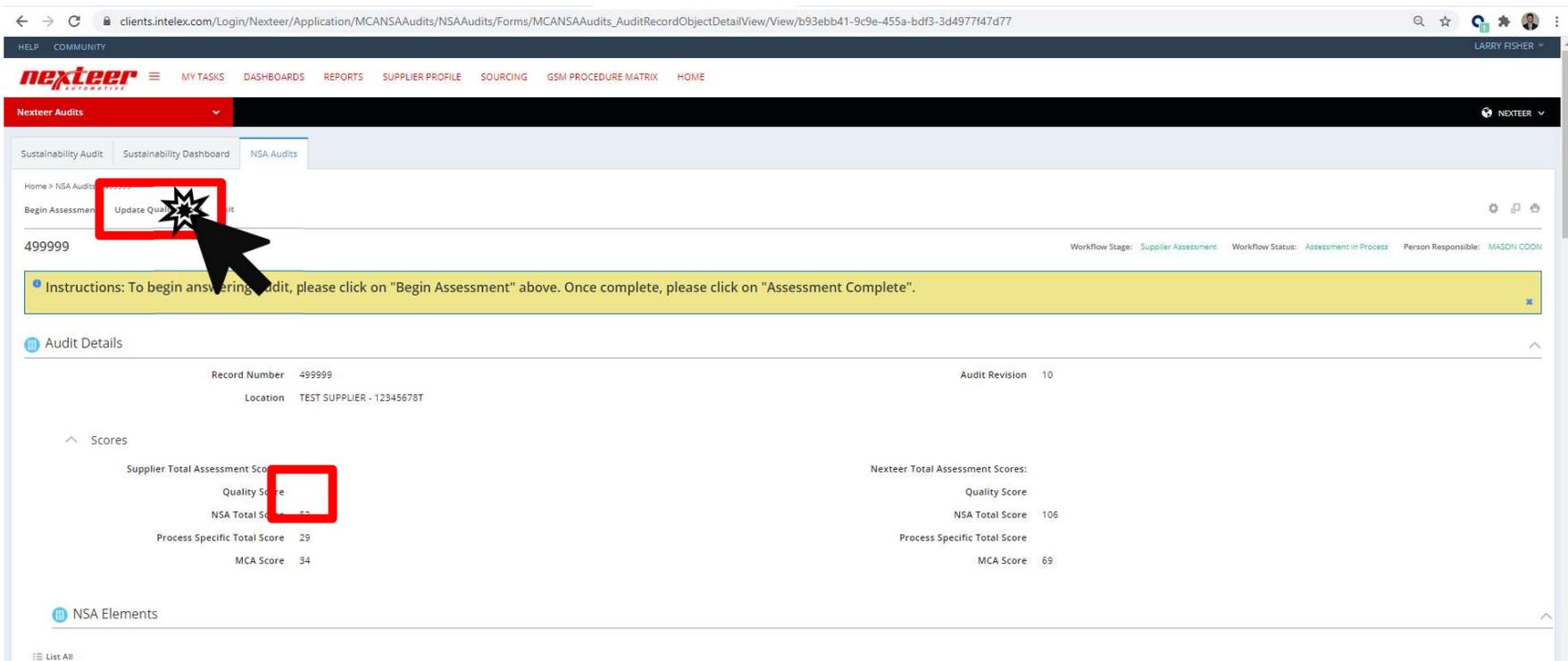
Supplier Total Assessment Scores:

Quality Score	
NSA Total Score	52
Process Specific Total Score	29
MCA Score	34

Nexteer Total Assessment Scores:

Quality Score	
NSA Total Score	106
Process Specific Total Score	
MCA Score	69

Quality Score is pulled from the Supplier's Scorecard within InteleX. If a supplier does not have a Scorecard, the Quality Score can be manually updated by clicking on "Update Quality Score".



Select proper PPB and CPB Performance Range from available dropdowns and click on “Save & Exit” to update the Quality Score on the Audit.

Home > NSA Audits > 499999

Save & Exit Cancel Exit



499999

Workflow Stage: [Supplier Assessment](#) Workflow Status: [Assessment in Process](#) Person Responsible: [MASON COON](#)

Audit Details

Record Number 499999

Audit Revision 10

Location [TEST SUPPLIER - 12345678T](#)

PPB Performance Select the range that best represents your current PPB

CPB Performance Select the range that best represents your current CPB



Scores

Supplier Total Assessment Scores:

Quality Score

NSA Total Score 52

Process Specific Total Score 29

MCA Score 34

Nexteer Total Assessment Scores:

Quality Score

NSA Total Score 106

Process Specific Total Score

MCA Score 69

The Quality Score is updated and calculated using the same calculations as the Nexteer Balanced Scorecard. See Scorecard Scoring Rules for more details.

The screenshot displays the Nexteer Audits web application interface. The browser address bar shows the URL: `clients.intelx.com/Login/Nexteer/Application/MCANSAAudits/NSAAudits/Forms/MCANSAAudits_AuditRecordObjectDetailView/View/b93ebb41-9c9e-455a-bdf3-3d497747d77`. The user is logged in as LARRY FISHER. The navigation menu includes: HELP, COMMUNITY, MY TASKS, DASHBOARDS, REPORTS, SUPPLIER PROFILE, SOURCING, GSM PROCEDURE MATRIX, and HOME. The main content area is titled "Nexteer Audits" and contains tabs for Sustainability Audit, Sustainability Dashboard, and NSA Audits. Below the tabs, there are navigation links: Home > NSA Audits > 499999, Begin Assessment, Update Quality Score, and Exit. The record number 499999 is displayed, along with workflow information: Workflow Stage: Supplier Assessment, Workflow Status: Assessment in Process, and Person Responsible: MASON COON. A yellow instruction box states: "Instructions: To begin answering Audit, please click on 'Begin Assessment' above. Once complete, please click on 'Assessment Complete'." The "Audit Details" section shows: Record Number: 499999, Location: TEST SUPPLIER - 12345678T, and Audit Revision: 10. The "Scores" section is divided into two columns. The left column lists: Supplier Total Assessment Score (12, highlighted with a red box), Quality Score (12), NSA Total Score (23), Process Specific Total Score (29), and MCA Score (34). The right column lists: Nexteer Total Assessment Scores: Quality Score (106), NSA Total Score (106), Process Specific Total Score (69), and MCA Score (69). The "NSA Elements" section is partially visible at the bottom.