



Audio Conferencing

International Access Numbers

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Frequently asked questions

Can I use my conferencing account from abroad?

Of course, you can use the international access numbers list provided by Arkadin or the standard (domestic) toll number listed on your access card when travelling abroad. In some countries, you have the choice between a local toll and/or a toll-free number.

If my participants are in a country that is not listed, how do they access my conference call?

If there is no number available for the country your participants are in, you can provide your standard (domestic) toll access number. Participants would dial your country code prefix + the toll number on your access card.

Why would I provide my international participants with a country-specific toll-free number?

You would provide a country specific toll-free number to your participants if you do not want them to pay to join your conference call. When participants use the international tollfree numbers, all charges will be billed to the Moderator of the conference, which includes the local toll-free charges + ArkadinAnytime service charges.

Why would I provide my international conference call participants with a country-specific toll number?

The country-specific international access numbers provided by Arkadin will allow your participants to dial a local number and be billed with local charges, which eliminates additional long distance country-to-country charges for your participants. The moderator still pays for the ArkadinAnytime service charges.

*Participant will be placed in the entered PIN-code regardless of the access number they dialed.

How to access your conference

Simply dial one of the following access numbers, then enter your PIN Code, followed by the # key.

1 To access your conference call within Hong Kong dial Hong Kong
3056 2688 (Toll) / 800 908 575 (Toll Free)

2 To access your conference call outside of Hong Kong dial +852 3056 2688 or one of the International Access Numbers listed below

Country	Toll-Free	Toll
Argentina	0800-666-2554	
Australia	1800-195-453	02-9253-5884
Austria	0800-401-004	
Belgium	0800-58-405	
Brazil	0800-892-3746	
Canada	1855-240-9594	
Chile	123-0020-2470	
China	800-803-6152	400-603-9021
Czech (Rep)	800-260-294	2-2537-6455
Denmark	804-00005	
Finland	0800-523-152	09-8171-0482
France	080-598-0104	01-7075-0759
Germany	0800-723-7086	
Hungary	068-002-0732	
India	1800-200-1142	022-3301-9494
Indonesia	00180-3852-4625	
Ireland	1800-832-644	
Israel	180-921-3134	
Italy	800-149-878	023-859-4125
Japan	0120-711-407 0120-400-564	03-4570-1816 Tokyo 03-4570-1817 Tokyo 04-5670-1806 Yokohama 06-4560-8082 Osaka
Malaysia	1800-817-060	03-7724-0809
Mexico	0018-6667-18546	
Netherlands	0800-0234-388	
New Zealand	0800-452-581	
Norway	8001-7159	
Philippines	1800-1855-0229	
Poland	0080-0331-1427	
Portugal	800-855-691	
Russia	810-8002-0725-011	
Singapore	800-120-6406	6429-8366
Slovakia	0800-002-131	
South Africa	0800-111-782	
South Korea	0807-550-883	02-3483-1910
Spain	800-810-114	091-215-3059
Sweden	0200-897-045	08-5199-9431
Switzerland	0800-002-563	
Taiwan	0080-113-6421	02-7745-0428
Thailand	001800-12066-4567	
UAE	8000-3570-3219	
UK	0800-376-2927	020-7660-2114
USA	1877-679-2987	646-502-5131
Vietnam	122-80-047	04-4458-1722

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